

Administrative Monthly Report

September 25th, 2024

Board of Directors Meeting

UTILITY BILLING ACTIVITY FOR THE MONTH OF AUGUST (BILLED IN SEPTEMBER)

Customer Utility Billing		
Billing Category	Number of Accts	Amount Billed
Usage Customers Billed - SEWER	836	\$40,589.80
Usage Customers Billed - WATER	859	\$62,992.29
ON/OFF Service	5	\$275.00
LATE FEE	50	\$920.00
TRANSFER	10	\$3,500.00
EQR	27	\$785.75
NSF FEE	4	\$120.00
WATER & SEWER HOOK UP	2	\$6,000.00
CONSOLIDATION	2	\$2,000.00

AUGUST - XPRESS BILL PAY TRANSACTION AND CHARGES ACTIVITY

Product / Service Description	Qty	Unit Price	Line Total
EFT Web Transactions	267	\$0.64	\$170.88
EFT Return NSF or Account Closed	3	\$14.00	\$42.00
Credit/Debit Card Web Transactions	398	\$0.49	\$195.02
Online Banking - Bank Bill Pay Transactions	20	\$0.25	\$5.00
Lock Box Service Transactions	140	\$0.58	\$81.20
Toll Free Operator Assisted Transactions	7	\$1.25	\$8.75
Toll Free IVR Transactions	7	\$1.25	\$8.75
Support, Maintenance, Hosting - Fee	1	\$100.00	\$100.00

Town of Crestone Sewer 2024

Town of Crestone Sewer Billing - 2024

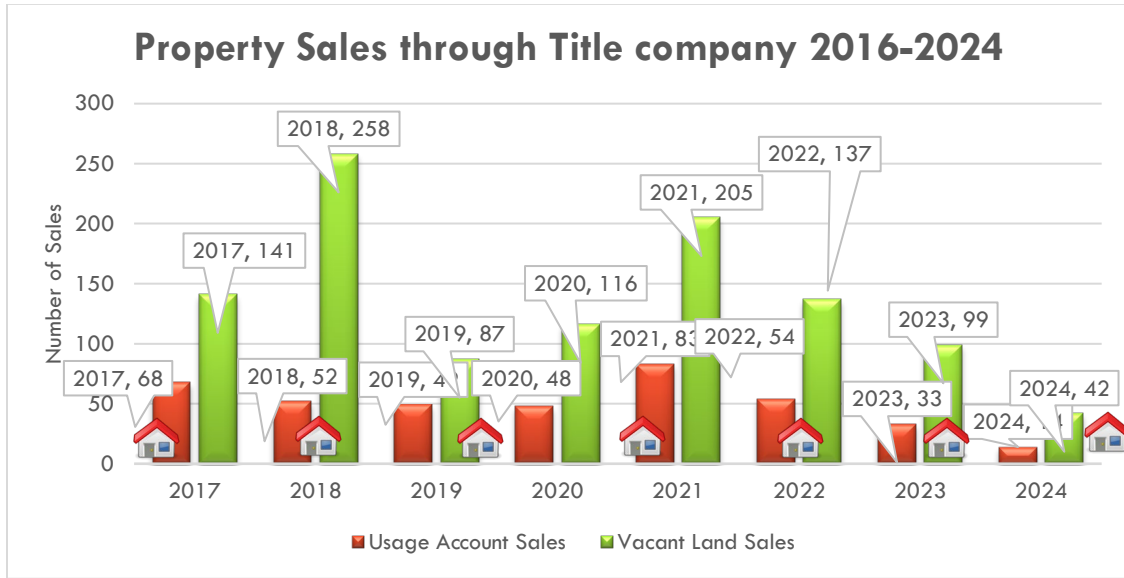
Date	Monthly Total	Monthly Flow	Flow Charges	Average Daily BOD	Monthly BOD	BOD Charges	Paid	Balance Due
January	418,898	3,309,294.20	\$ 3,309.29	37	1221	\$ 1,210.01	Check #13917	02/28/2024- \$4,519.31
February	379,458	2,997,718.20	\$2,997.72	38	1140	\$1,129.74	Paid online	03/31/2024- \$4,127.46
March	351,472	2,776,628.80	\$2,776.63	72	2016	\$1997.86	Check #14046	04/30/2024- \$4,774.48
April	384,310	3,036,049.00	\$3,036.05	33	1099	\$1,089.11	Check #14104	5/31/2024- \$4125.16
May	413,178	3,264,106.20	\$3,264.11	34	1020	\$1,010.82	Check # 14104	4,274.93- 06/30/2024 + \$499.56 overpayment
June	374,378	2,957,586.20	\$2957.59	38	1064	\$1,054.42	Check #14183	3,512.45 - 07/31/2024
July	450,704	3,560,561.60	\$3,560.56	52	1716	\$1,700.56	Check #14202	5,261.12- 08/31/2024
August	410,448	3,242,539.20	\$3,242.54	40	1240	\$1,228.84		4,471.38 - 09/30/2024
September								
October								
November								
December								
2024 Totals	2,772,398		\$21,901.94	304	9276	\$9,192.52		

New Rate 10/2022

Rate per 1,000 Gallons of Flow: \$7.900 / 1,000 gallons

Rate per Pound of BOD: \$0.991 / pounds BOD

August - 2024- Property Sales: 3 - Homes, 6 - Lots

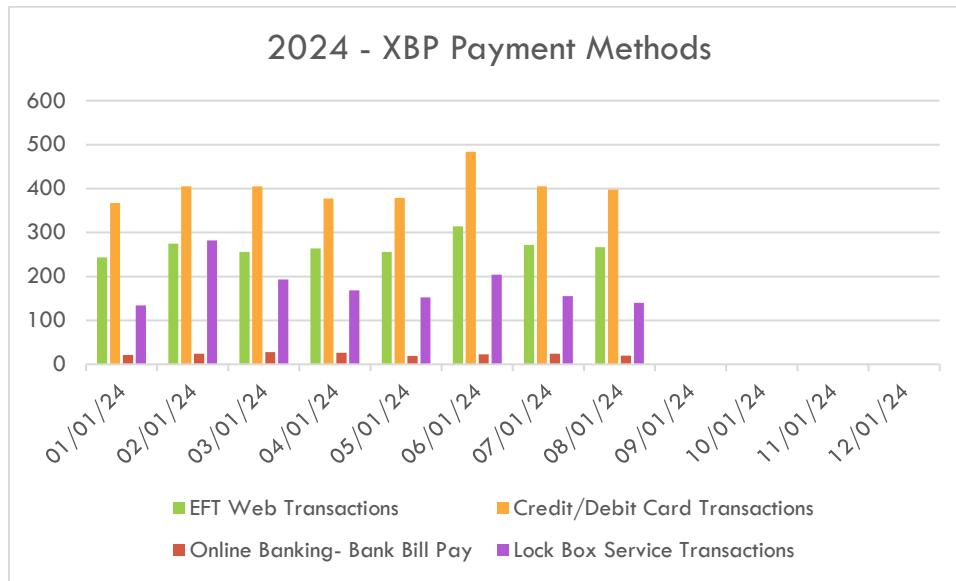


August - 2024 – Other Sales Statistic Including Name Changes Only

Prepared by Greg Hess

Type	Vacant Lot	House	Total Charges
Quit Claim Deed	0	1	\$0.00
Warranty Deed	0	0	\$0.00
Treasurer's Deed	0	0	\$0.00
Bargain & Sale Deed	0	0	\$0.00
Personal Representative's Deed	0	1	\$0.00
General Warranty Deed	2	0	\$0.00
			Total: \$0.00

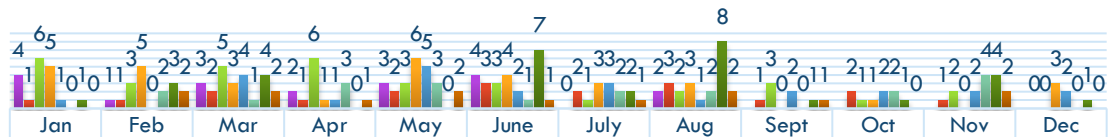
2024 - Xpress Bill Pay Customers Transactions Activity



2024 - Water and Sewer Hook up Applications

2- Application (s) received in August, 19 – Total application (s) received in 2024

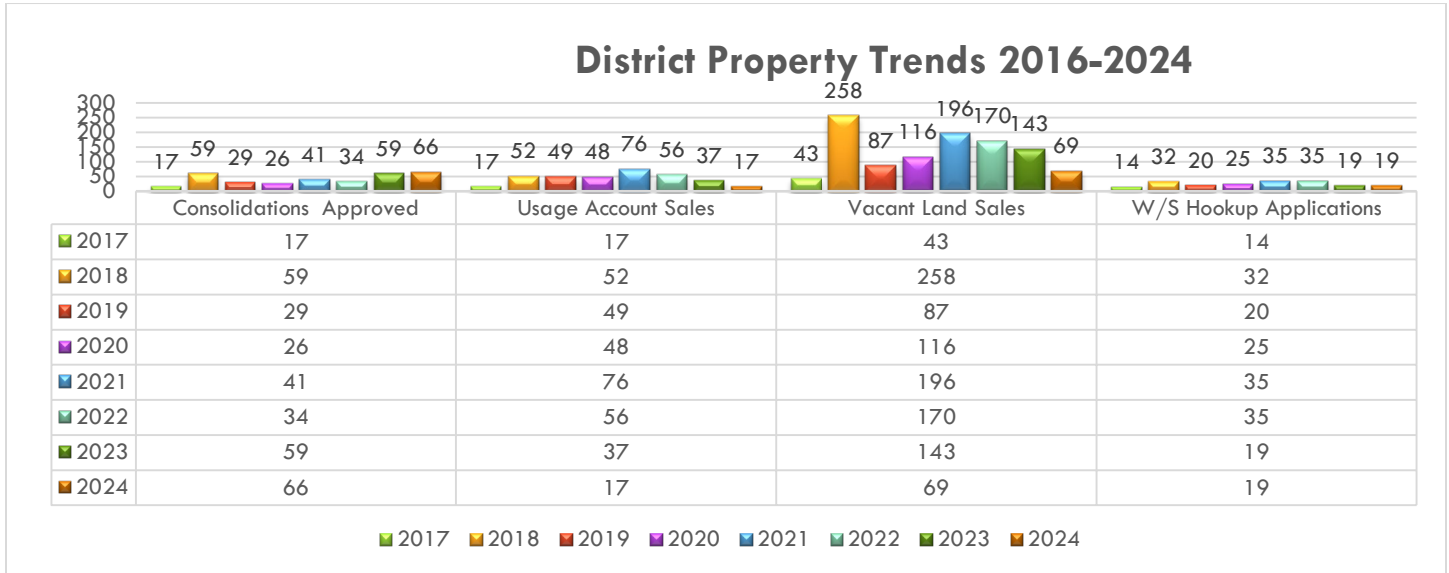
Water-Sewer Hookups 2016-2024



	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
2024 = 19 applications	4	1	3	2	3	4	0	2				
2023=19 applications	1	1	2	1	2	3	2	3	1	2	1	0
2022=35 applications	6	3	5	6	3	3	1	2	3	1	2	0
2021=35 applications	5	5	3	1	6	4	3	3	0	1	0	3
2020=25 applications	1	0	4	1	5	2	3	1	2	2	2	2
2019 = 20 applications	0	2	1	3	3	1	2	2	0	2	4	0
2018= 32 applications	1	3	4	0	0	7	2	8	1	1	4	1
2017= 14 applications	0	2	2	1	2	1	1	2	1	0	2	0

■ 2024 = 19 applications
 ■ 2023=19 applications
 ■ 2022=35 applications
 ■ 2021=35 applications
■ 2020=25 applications
 ■ 2019 = 20 applications
 ■ 2018= 32 applications
 ■ 2017= 14 applications

2016-2024 PROPERTY TRENDS



ADMINISTRATIVE UPDATES:

- **Consolidations:**

- Received multiple resolutions from the SC County and new requests for consolidations.
- In 2024, 29 consolidations completed, involving a total of 66 lots. Also one (1) subdivision happened in 2024

- **Certification of delinquent accounts**

Following is the tentative schedule for this project:

- September 1, 2024: Letters mailed to delinquent account holders
- August-October – working on pre certification drafts, checking for payments or change of ownership.
- October 16, 2024: Final date for Property Owner Response to the letter
- October 16, 2024: BOARD MEETING and Hearing date
- Resolution prepared with the list of identified delinquent accounts
- October 31, 2024: PACKET GETS MAILED TO THE COUNTY TREASURER
Packet includes the Final list of delinquent accounts along with the 2024 Executed Resolution
- November 1 through December 10, 2024: the Treasurer will accept certifications for inclusion on the tax rolls
- November 30, 2024: LAST DAY FOR CLOSING REQUESTS FROM TITLE COMPANIES
- December 9, 2024: LAST DAY TO NOTIFY COUNTY OF ANY CLOSINGS/CHANGES THAT OCCURED

- **Projects:**

- SOP updates
- Updating Pressure Zones Project in Caselle
- Website Tap status and AOS verification project in progress
- Certifications of Delinquent accounts
- Creation of District’s social media accounts

- **Training:**
 - Admin training is ongoing.
 - Vector training completed of the training the District will receive 10% discount for next year from Colorado Special District Property and Liability Pool (CSDPLP).
- **SDA annual conference :**
 - Attended Special District Association Conference in Keystone, September 10-12.
- **Delinquent water shut off' s:**
 - No delinquent water shut off in the month of September.
- **September's billing message:** BGWSD Office hours: Monday - Thursday 8:00am - 5:30pm, closed for lunch: 12pm - 1:00pm. If you would like to make a payment by phone our IVR payment line is available 24/7 at 888-504-0548. Are you looking for another fast and convenient way to pay your utility bills? Have you downloaded the Xpress Bill Pay app? It's an easy way to manage your account. Use it to make payments, track usage, set up custom alerts and more. Go to the App or Google Play Store and search Xpress Bill Pay to download the free app to your device.